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## SOCIAL SECURITY: STAFF REDUCTIONS AND SERVICE QUALITY: HRD-89-106BR (PAPERBACK)



Social Security: Staff Reductions and Service Quality: HRD-89-106BR

U.S. Government Accountability Office (GAO)

Bibliogov, United States, 2013. Paperback. Book Condition: New. 246 x 189 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.Pursuant to a congressional request, GAO reviewed issues related to the Social Security Administration s (SSA) quality of service, focusing on: (1) SSA employee morale; (2) SSA processing of its post-entitlement work loads; (3) the nature and extent of SSA public information activities; and (4) the new SSA methodology for measuring waiting times in its field offices. GAO...

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